







- 1. BUREAUCRACY, COMPLICATIONS, PROCESS
- 2. EXCESSIVE COLLABORATION TOO MANY PEOPLE IN THE TENT FOR DECISIONS
- 3. TOO TECH CENTRIC PLUS DIGITAL DISTRACTIONS
- 4. OVER SERVICING, SAYING YES TOO MUCH



WHERE CAN I ADD THE MOST VALUE?

AMIDOING THIS?



INTERRUPTIONS & DISTRACTIONS



Microsoft Corporation taped 29 hours of people working. They were interrupted, on average, 4 x per hour



40% did not resume the task



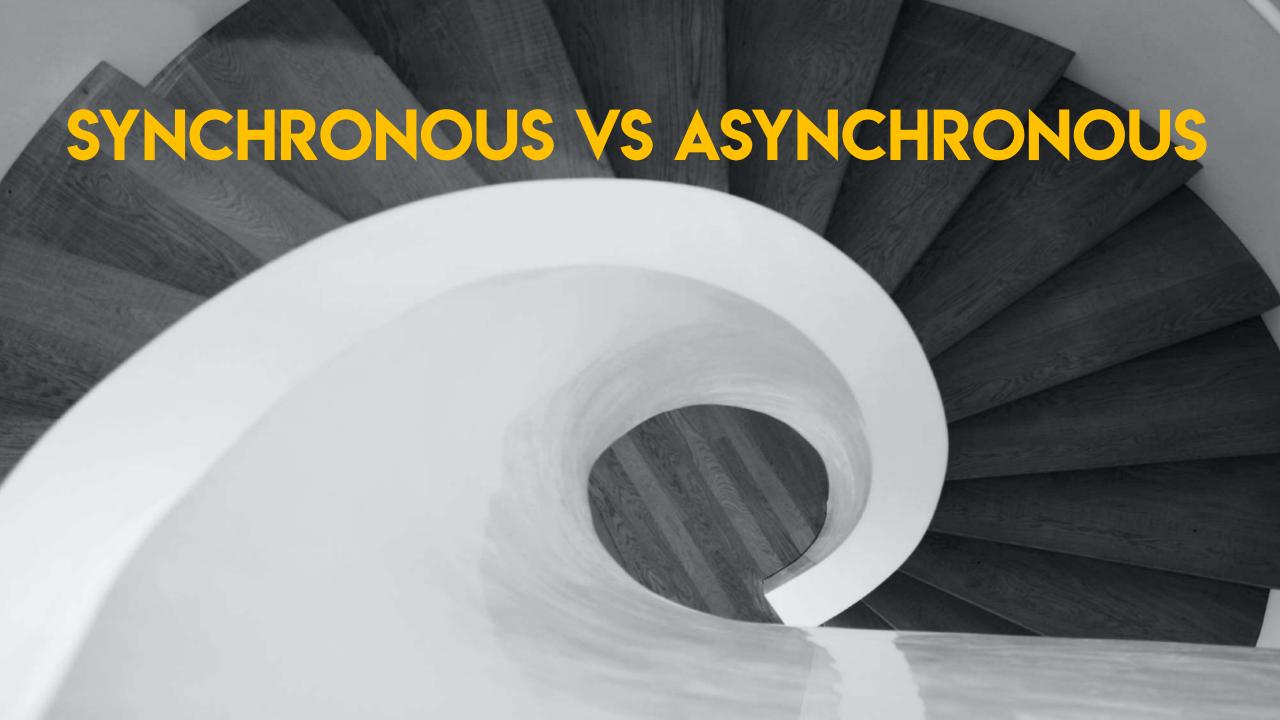
The more complex the task, the less likely they were to finish it.



Takes about

25 minutes

to refocus











YOUR TIME



JUST DO IT

BLOCK OUT TIME

SEQUENCE IT

JUST DON'T DO IT

ANY FIRES TO PUT OUT?

PURPOSE PROCESS PAYOFF



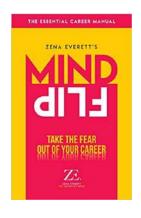
WHAT GOT YOU HERRE

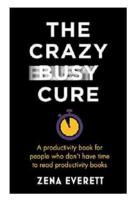


WHAT WILL YOU SAY NO TO?









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